

# John Ball Zoo

## Volunteer Basics

All Volunteers (ambassadors, animal care, and park) wear an identifying color combination of clothing:

- Solid Red shirt/jacket
- Khaki slacks, shorts, or skirts

Official Zoo Nametags will be issued to those volunteers who complete a training round (formal or on-the-job) and indicate a commitment to volunteering.

All Volunteers are obligated to abide by the policies and procedures outlined in training (either classes or on-the-job) and in the Volunteer Handbook. The link to the Handbook will be distributed before the initial placement.

Ambassadors and Park Volunteers are responsible for setting their own schedule of activities. Staff and the online Volunteer Information Center (VIC) are available to assist. Do not wait by the phone for our call! Animal Care, Commissary and Dive volunteers must commit to a regular and consistent schedule (e.g., every Monday or Tuesday, etc.). A minimum commitment for all volunteer opportunities of at least 6 months is preferred.

Volunteers are allowed to determine which volunteer activities they do. Ambassadors will need to attend the necessary classes. Others will need to participate in 'on-the-job' training and meet the necessary pre-requisites.

In order to become a Zoo Volunteer, all of the following steps must be successfully completed:

- Application
- Scavenger Hunt
- Interview with Volunteer Manager
- Background Checks (criminal and driving records)
- Required training sessions - either formal classes or 'on-the-job'
- Some require a TB test or Hepatitis B vaccination

Thank you for giving us your time, talents, and energies!