4-Day Summer Camp 2021 - Important Information Overview

WHERE:
All students are to meet their teachers on the Private Drive behind the Zoo Administration Building. Please escort your child to and from the class drop-off/pick-up area to insure their safety.

WHEN:
Morning classes meet from 8:30am-11am, and afternoon classes meet from 1 pm-3:30pm. Sign-in will start approximately 15 minutes prior to the start of camp. Pick-ups occurring later than 15 minutes after camp ends will incur a $10 late pick-up fee.

CLOTHING:
Clothing will most likely be exposed to paint, markers, mud or other “dirty” activities. Proper footwear is very important! **Shoes should be comfortable and practical, and must completely enclose the foot. Children who do not wear the appropriate footwear will not be permitted in behind the scene areas and may find other activities restricted as well.

WEATHER:
We spend time outside unless weather conditions are dangerous/severe, so please be sure your child is dressed appropriately for rain and heat. We do not apply insect repellent or sunscreen on students, so we recommend that you do this before coming to class. We encourage students to bring a water bottle from home that can easily be held while walking around the zoo.

MONEY:
Please do not send any money with your child.

SPECIAL NEEDS:
Parents are responsible for informing us as soon as possible of any special needs (medical, dietary, allergy, learning, etc.) your child may have. We cannot attempt to accommodate a student unless we are aware of their individual needs.

BEHAVIOR EXPECTATIONS:
John Ball Zoo is committed to providing a safe, fun learning environment for all campers. If a child’s behavior is disruptive to the program or experience of other campers, instructors will follow the following behavioral steps. Disruptive behavior includes: bullying, inappropriate language or actions and destruction of zoo property. Behavioral Steps: 1 – behavior will be discussed with camper, instructor and Education Manager will agree on solution. 2 – If step one is unsuccessful, the Education Manager will notify the parent regarding concerns and discuss an appropriate, positive solution. 3 – If behavior continues after camper/zoo staff/parent conference, the camper will be sent home. If a child’s behavior is aggressive or violent (hitting, kicking, biting or using any object as a weapon) toward either staff or campers, or if the child attempts to run away from the group, the child will be sent home immediately. No refund will be given when a child is sent home for behavior reasons.

COVID-19 POLICIES/PROCEDURES:
To protect the health and safety of all participants and staff the Zoo will be conducting a screening of every staff and individual daily. Screening for participants includes a questionnaire regarding the health of the child for up to 14 days prior to the class date as well as a temperature check at the time of check-in. If a child has a temperature above 100.4 degrees they will not be permitted to participate and a refund will be given. John Ball Zoo requires all program participants* to wear a mask at all times for the duration of the program. Parents/ guardians are also asked to wear masks while checking their children in and out of class.

*MDHHS orders require 4 year olds to be masked only when in public indoor buildings. This would require masking in our aquarium, frogs, Natural Treasures, and indoor chimp viewing areas. 4 year olds are not required to be masked when outside or in their classroom.

CANCELLATION POLICY:
Refunds (less a $20 processing fee) for changes or cancellations are ONLY granted if written notification is received 2 weeks prior to the start of class. Anything less will result in the forfeiture of the complete registration fee. If your child is unable to participate due to illness, a full refund will be available if a doctor’s note is provided.

We look forward to another successful JBZ camp season! Revised 3/23/21
John Ball Zoo Camp:  
*Dropping off and Picking up your Child*

**LOCATION:**  
The student Drop Off/Pick Up area is located just inside the gated entrance of the private Service Drive, located south of the Zoo Administration building. Classes meet in color-coded “zones” as indicated on the sign as you enter this area. Large color-coded signs with the class name are located at each zone. A Zoo education staff member will be in the area to help direct you to the appropriate class zone.

**PARKING:**  
The map provided shows the parking and drop-off locations. Parents are encouraged to park in the south end of the large parking lot (closest to the John Ball Park Drive & Park Street entrance), and walk across the service drive to reach the Drop Off/Pick Up location. Parking and drop-off in the Service Drive is not permitted for the safety of all campers.

**PICK UP AND DROP-OFF:**  
Updated drop-off and pick-up procedures are still being confirmed due to facilitating the health screening and maintaining social distancing. Updated procedures will be emailed in the 1 week reminder email before camp.

Thank you for your help & cooperation!!!
Parents:

When dropping off or picking up your child, we suggest you park at the South end of the Large Parking Lot and use the crosswalk. **Vehicles are not allowed on the service drives shaded in light grey.** Please use the eastern-most Fulton St Entrance or the Park St. entrance as indicated by the arrows on the map below.