



John Ball Zoo 1300 W Fulton St, Grand Rapids, MI 49504 616-336-4302



## John Ball Zoo – Stroller Safari

### Where:

Please meet the Zoo Educator at the main Zoo Entrance.

### When:

Safaris begin promptly at 9:15 am. Please plan to arrive 5 minutes early for check-in. \*Access to the safari/entrance to the Zoo cannot be guaranteed for late arrivals.

### COVID-19 Guidelines:

John Ball Zoo does not currently require program participants to wear face masks. We will continue to follow masking guidelines set by local, state, and federal agencies and update this policy as needed.

### Clothing:

Dress for the weather! We will be exploring rain or shine, so please dress appropriately. Class will be canceled during severe weather. Communication will come via email and/or phone at least an hour prior to the start of class.

### Special Needs:

Parents are responsible for informing us as soon as possible of any special needs (medical, dietary, allergy, learning, etc.) your child may have. We cannot accommodate a child unless we are aware of their individual needs.

### Zoo Admission:

Admission is included in the program. The program will end in the Zoo, at which point participants are allowed to explore on their own or exit at their own pace.

### Cancellation Policy:

You may cancel and have money refunded (less a \$5 handling fee) ONLY with **at least 1 week notice**. Anything less will result in the forfeiture of the complete registration fee. If you or your child are ill cannot attend a refund will be available with a doctor's note.