



1300 W Fulton St, Grand Rapids, MI 49504 616-336-4302



John Ball Zoo Winter in the Woods Information

COVID-19 Safety Guidelines (policy may change as state guidelines change):

Children are required to wear masks in all indoor areas. Children are not required to wear a mask outdoors unless in crowded spaces or in some direct animal-contact situations (i.e. Hobby Farm). Zoo staff and volunteers who have been vaccinated and had their vaccination verified by the Zoo's Human Resources department are not required to wear masks. However, those staff that work directly with children are encouraged to do so when children are required to wear a mask so that we model the behavior expected of them.

Where:

Please sign your child in with the instructor in the Education Portable, located just south of the Administration building. The included map outlines parking and drop-off locations in detail.

When:

Classes meet from 9:00am-11:30am. Sign-in will start approximately 5 minutes prior to the start of class. Pick-ups occurring later than 11:45am will incur a \$10 late pick-up fee.

Clothing:

It is fun to stay outside if we are warm and dry. Please also check that your child has warm, sturdy, well-fitting winter boots, snowpants/snowsuit/coat, hat, and mittens. We strongly recommend mittens rather than gloves. Socks should come up at least to the tops of their boots. Water resistant gear is most helpful. Layers underneath outerwear are also recommended. If you are unable to provide any of the above items, please let us know and we will confidentially make sure your child has the gear they need.

Food:

Please make sure your child has a balanced breakfast with plenty of protein to keep them going through our very active morning. We will offer a small snack at 11:00 but we will be outside learning through play and movement for up to an hour and a half.

Bathroom Policy:

All students must be self-sufficient in the bathroom; diapers and pull-ups are **not** permitted. Students will be further from restrooms as they explore the park. Instructors will be having everyone go to the bathroom prior to venturing out as it will be hard to make it back to a restroom quickly once the exploration begins.

Special Needs:

Parents are responsible for informing us as soon as possible of any special needs your child may have. We cannot accommodate a student unless we are aware of their individual needs. We are committed to offering a great zoo experience to all.

Cancellation Policy:

You may cancel and have money refunded (less a \$5 handling fee, per child, per class) **ONLY with at least 1 week notice**. Anything less will result in the forfeiture of the complete registration fee. If the Zoo cancels a program you will receive a full refund. In the event of severe winter weather the Zoo will cancel Winter in the Woods programming if Grand Rapids Public Schools close. The zoo will make the best effort to email participants by 7am the morning of the program if there's weather cancellation, we encourage you to also check local news stations for cancellation notices.

John Ball Zoo: Winter in the Woods Class Map

Parents:

For your convenience please park in the large parking lot, East of the Zoo Administration building. Please proceed to the drive on the South side of the Administration Building. Check-in will be in the Education Portable Classroom.

