



## John Ball Zoo – Fall Classes

### Where:

Drop-off will be at the Pond Pavilion. Please plan to have both parent/guardian and the child wear their masks during drop-off. The adult dropping off will be asked to stay in the car. A staff member will check-in with the parent/guardian and then ask the child to safely exit the vehicle for a temperature check and healthy questions. Please see the attached map for details.

### When:

Classes begin at varying times, please check your confirmation for the correct start time. Please plan to arrive approximately 15 minutes early to allow for time for health checks prior to leaving your child. Pick-up is at the same location. Students should be picked up immediately at the end of their class. There is a late fine of \$10 if students are not picked up within 15 minutes of the end time for a class.

### Clothing:

Dress for the weather! Campers will go out rain or shine and may find themselves in some muddy spots while exploring the Zoo and park. Please have your child wear clothes that can get dirty and also protect them from the elements. \*\*Close-toed shoes are required.

### Food:

Due to the short nature of the class no food will be served. We encourage kids to bring a water bottle as drinking fountains are not currently available due to COVID-19.

### Special Needs:

Parents are responsible for informing us as soon as possible of any special needs (medical, dietary, allergy, learning, etc.) your child may have. We cannot accommodate a student unless we are aware of their individual needs.

### Cancellation Policy:

You may cancel and have money refunded (less a \$5 handling fee, per child, per class) ONLY with **at least 1 week notice**. Anything less will result in the forfeiture of the complete registration fee. If a child is deemed ill and cannot attend a refund will be available with a doctor's note.

### COVID-19 Policies/Procedures:

To protect the health and safety of all participants and staff the Zoo will be conducting a screening of every staff and individual daily. Screening for participants includes a questionnaire regarding the health of the child for up to 14 days prior to the class date as well as a temperature check at the time of check-in. If a child has a temperature above 100.4 degrees they will not be permitted to participate and a refund will be given.



Participants are also asked to wear a mask at the time of check-in. They will be asked to wear a mask if entering zoo buildings (like the aquarium and Natural Treasures) as well as when it is not possible to maintain a 6ft distance between fellow participants and/or staff.

### Drop-Off/Pick-Up Area:

Please plan to use the small parking lot (P1 on the map below) off of Fulton street to drop-off and pick-up close to the Pond Pavilion (#3 on the map below).

