



1300 W Fulton St, Grand Rapids, MI 49504 616-336-4302



## **John Ball Zoo Winter in the Woods Information**

### **Where:**

Please sign your child in with the instructor in the Ballroom classroom. The ballroom is the upper level space of the Administration building. Please use the West entrance, facing the hillside. We encourage you to use the stairs on the North side of the building or the ramp that may be accessed on the South side of the building. Please see the map for further reference.

### **When:**

Classes meet from 9:00am-11:30am. Sign-in will start approximately 5 minutes prior to the start of class. Pick-ups occurring later than 11:45am will incur a \$10 late pick-up fee.

### **Clothing:**

The nature of this class is to have kids experience free-choice, nature play in the park space outside of the zoo. Appropriate clothing for the weather is imperative to fostering a positive experience for your child. We encourage lots of warm layers, boots, hats, and thick winter mittens/gloves. Please have your child wear clothes that can get dirty – if there's no snow, mud is also a great play tool!

### **Food:**

A light snack and water are provided during class. If your child has allergies please feel free to provide your own snack.

### **Bathroom Policy:**

All students must be self-sufficient in the bathroom; diapers and pull-ups are **not** permitted. Students will be further from restrooms as they explore the park. Instructors will be having everyone go to the bathroom prior to venturing out as it will be hard to make it back to a restroom quickly once the exploration begins.

### **Special Needs:**

Parents are responsible for informing us as soon as possible of any special needs your child may have. We cannot accommodate a student unless we are aware of their individual needs. We are committed to offering a great zoo experience to all.

### **Cancellation Policy:**

You may cancel and have money refunded (less a \$5 handling fee, per child, per class) **ONLY** with **at least 1 week notice**. Anything less will result in the forfeiture of the complete registration fee. If the Zoo cancels a program you will receive a full refund. In the event of severe winter weather the Zoo will cancel Winter in the Woods programming if Grand Rapids Public Schools close. The zoo will make the best effort to email participants by 7am the morning of the program if there's weather cancellation, we encourage you to also check local news stations for cancellation notices.

# John Ball Zoo: Winter in the Woods Class Map

## Parents:

Please park in the large parking lot, East of the Zoo Administration building. Please proceed towards the South end of the Administration building. The Winter in the Woods entrance door is on the West side of the building, facing the hillside. There is a ramp on that side of the building or you may use the stairs on the North side of the building.

